

Quality Issue: Foreign National Data and visa request system (I-Start)

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Group Lead: Muncrief

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<p>Issue Description: In 2010, the Office of International Students and Scholars implemented an on-line, web-based, computer system from which ISU departments are able to submit requests for visas. The on-line system also allows potential hires/visitors who are foreign nationals to enter personal information and upload necessary documents for visa applications. The system is maintained by the Office of International Student and Scholars.</p>	<p>Countermeasures: No countermeasures needed: system is up and running effectively.</p>																																						
<p>Goal: The I-Start systems provides consistency/accuracy In visa applications and eliminates the need for back and forth correspondence with foreign nationals to submit personal information required for visa applications. The system also provides the OISS office with electronic records and history of visa applications.</p>	<p>Implementation:</p> <table border="1"> <thead> <tr> <th>Item #:</th> <th>Description</th> <th>Who</th> <th>When</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>I-Start implemented by OISS</td> <td>OISS</td> <td>FY2011</td> </tr> <tr> <td>2</td> <td></td> <td></td> <td></td> </tr> <tr> <td>3</td> <td></td> <td></td> <td></td> </tr> <tr> <td>4</td> <td></td> <td></td> <td></td> </tr> <tr> <td>5</td> <td></td> <td></td> <td></td> </tr> <tr> <td>6</td> <td></td> <td></td> <td></td> </tr> <tr> <td>7</td> <td></td> <td></td> <td></td> </tr> <tr> <td>8</td> <td></td> <td></td> <td></td> </tr> </tbody> </table>			Item #:	Description	Who	When	1	I-Start implemented by OISS	OISS	FY2011	2				3				4				5				6				7				8			
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<p>Root Cause Analysis: The Office of International Student and Scholars needed a more efficient system of requesting information from employing departments and from foreign national visitors/employees to collect information needed to process visa applications. I-Start meets this need.</p>																																							